

ALAA HASSAN SHARIEF

IT Specialist – Software Developer

Al Zubair, BASRA, IRAQ

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Personal Information

- **Date of Birth:** August 10, 1992
 - **Gender:** Male
 - **Nationality:** Iraqi
 - **Marital Status:** Married
 - **Driving License:** Iraq
 - **Languages:** Arabic (Native), English (Proficient)
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Education

- **BSc in Computer Science**, Shatt Al-Arab University, 2014
 - **Diploma in Intermediate English**, Universal Institute of English Language, India, 2015
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Certifications

- Windows 7 Fundamentals (**MCTS**), Jetking Institute, India, 2015
 - Networking Fundamentals (**Networking**), Jetking Institute, India, 2015
 - Windows Server 2008 Fundamentals (**MCITP**), Jetking Institute, India, 2015
 - Cisco Certified Network Associate (**CCNA**), Jetking Institute, India, 2015
 - **CCNP** Training Course, MKNETS, 2022
 - Windows Server 2016 (**MCITP**), 2018
 - Mobile App Development (**Android & iOS**), IEEE, 2018
 - Software Project Manager, IEEE, 2018 & 2019
 - Technical Support Specialist, IEEE, 2019
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Technical Skills

- **Web Design:** HTML, CSS, JavaScript, Bootstrap, Tailwindcss, UIKit, Adobe XD
- **Web Development:** PHP, MySQL, Angular (4 & 6), Laravel, Laravel API, VueJS, NuxtJS
- **Mobile App Development:** iOS & Android (Flutter)
- **Project Management Tools:** Git, GitHub, Trello, Slack
- **Database Management:** MySQL, SQL Server, MongoDB, Firebase, PostgreSQL
- **System Administration:** Windows Server
- **ERP Systems:** SAP Business One
- **Productivity Tools:** Microsoft Office Suite, Professional Email Communication, Microsoft 365 admin center, Google workspace (G Suite) admin center

Professional Experience

IT Supervisor

Numerus Group Co. (2021–current)

- Directed IT team operations and oversaw system implementations.
- Maintained network security and ensured compliance with industry standards.

IT Warehouse Supervisor

AWI Co. (2020–2021)

- Managed inventory systems and oversaw warehouse operations.
- Integrated IT solutions to optimize logistics and data management.

IT Specialist

Atraf Al-Watan Co. (2019–2020)

- Supervised IT projects and implemented system upgrades.
- Enhanced the company's technological framework to improve efficiency.

IT Help Desk

Al Shalal AL Azraq Company (2015–2019)

- Delivered comprehensive technical support across multiple departments.
- Managed and maintained the company's IT infrastructure.

IT Help Desk

OROK Global Company (2014–2015)

- Provided technical support for hardware and software issues.
- Ensured smooth operation of IT systems and assisted users in troubleshooting.

Software Developer

Unicode (2017–2025) | Remote

- Designed and developed mobile applications for Android and iOS using Flutter.
- Delivered web-based solutions and API integrations.
- Collaborated with cross-functional teams to ensure successful project delivery.

Additional Information

- All certifications accredited by relevant government offices (Embassy or Ministry).
- Committed to continuous professional development and staying updated with industry trends.